

Warranty Policy

This warranty policy covers 2027 models and newer.

The Dealer agrees to abide by and follow the Sellers warranty policy as listed below. This policy applies to both consumer and commercial buyers only to the extent permitted by law. Nothing in this policy limits nonwaivable rights under applicable law.

1.1) Manufacturer's Warranty

Subject to the exclusions, limitations, procedures, and conditions below, Lamar Trailers Inc. provides the following limited warranties only: 10-year structural, 3-year Lamar-built non-structural, and 1-year pass-through/handled component assistance.

Lamar Trailers Inc. warrants that its product, to the original buyer, will be defect-free for a period of one year, under the normal use and service, providing that the following conditions are met and satisfied.

The Limited Warranty begins with the date of first retail sale, or we go based on the day the trailer was shipped until proof of purchase is provided.

Limited Warranty is transferable from the original owner and goes off the original date of purchase.

1.2) Limited Warranty Covers

10-Year Structural Warranty this Limited Warranty covers the main frame and cross members against defects and workmanship for a period of Ten (10) years.

Structural components covered:

- Main Frame Rails
- Crossmembers
- Gooseneck Frame Structure
- Subframe
- Dovetail Frames

Not covered:

- Ramps
- Rub Rails
- Stake Pockets
- Fenders
- Toolboxes

3-Year Limited Warranty on Lamar Built Components, this Limited warranty covers non-structural components manufactured by Lamar Trailers, against any defects or workmanship.

Non-structural components covered:

- Ramps
- Toolboxes
- Fenders
- Non-Structural Welds
- Scissor

1-Year Limited Warranty this Limited Warranty is covered solely at their respective manufacturer's discretion. Failed components may be requested to be returned to be evaluated, this does not mean Lamar has taken on financial responsibility. Items subject to normal wear will not be replaced due to wear. This Limited Warranty does not cover wear and maintenance items, or those items excluded elsewhere in the Owner's Manual. The respective manufacturer decides coverage and pays the claim under their terms.

Lamar Handled Components:

- Axles
- Tires
- Jacks
- Electrical
- Hydraulics
- Couplers
- Other OEM Products

Preapproved Repairs or Service: all repairs or service performed on a Lamar Trailer must first be approved by Lamar Trailers, Inc. for any of these expenses to be covered under warranty. Lamar Trailers will not be held liable for any repairs or service that have been performed on a Lamar Trailer without prior written authorization.

Paint, lumber, flooring, and cosmetic conditions are covered only if documented by the dealer at delivery before retail sale, with photographs and written notation on the delivery record.

1.3) What is NOT Covered?

Lamar Trailers shall determine whether a defect in material or workmanship exists. A defect of workmanship is defined as a failure resulting directly from the manufacturing or the materials used in production. Lamar will determine coverage in good faith based on inspection, photographs, service history, maintenance records, load information, and other relevant evidence. Failures caused by wear, misuse, overloading, lack of maintenance, modification, or external damage are not considered defects.

Damage due to lack of maintenance or the use of incorrect oil or lubricants.

Improper maintenance of your trailer or the use of other than specified oil or lubricants recommended in your Owner's Manual. You are obligated to ensure that you obtain all oil and lubricants from reliable vendors who use quality products that meet the specifications identified in your Owner's Manual. Lamar may request documentation verifying that required maintenance

has been performed as a condition of claim approval. Failure to produce documentation upon request may result in denial of the claim. Should problems result to your trailer due to service received from vendors who use reduced quality products, your trailer warranties will not provide coverage.

Damaged brake rotors and drums resulting from failing to replace brake pads and/or shoes before they have worn sufficiently enough to damage such rotors and drums will not be covered. You are obligated to ensure adequate inspections occur to prevent rotor and drum damage due to pad/shoe wear.

These normal wear items include but are not limited to surface paint, flooring, bearings, hoses, and brake linings.

All third-party components: calipers, jacks, tires, suspension, lights, brakes, wheels, hydraulic dump cylinders control, couplers, locks/latches, axle components etc. are covered by the warranty of their respective manufacturers.

The damage sustained during delivery are not covered by this Warranty. Delivery damages should be noted by the dealer at the time of delivery and reported. To file a shipping damage claim damage must be indicated and photos must be taken at the time of delivery. Failure to note the damage and record photos of damage could result in a denied claim. Cosmetic damage will not be covered if not reported by the dealer at the time of delivery. All cosmetic damage reported after the first retail purchase will be denied.

Damage due to factors beyond the manufacturer's control examples of these factors include, but are not limited to:

- Misuse of your Lamar Trailer such as driving over curbs, or other hazardous objects or road structures, overloading the trailer, or engaging in activities or uses not described in our owner's manual.
- Accidents and incidents that damage your Lamar Trailer including but not limited to collision, fire, theft, alteration, modification, tampering, rewiring.
- Damages or corrosion from the environment such as acid rain, airborne fallout (chemical, tree sap, etc.), chemical exposure, corrosive environments, road salt, hail, windstorm, lightning, floods, floods, lack of proper storage and acts of God. This limitation also includes damage to trailer assemblies such as brakes and suspension.
- Consumer induced damage caused by overloading, negligence, or other damage that is not considered a defect in material or workmanship.
- Damage caused by installing incorrect tires (size, etc.).
- Damage caused by the installation of any part that is not equal to the OE part in quality of material or workmanship.

Normal Maintenance:

- Normal maintenance services such as cleaning and polishing, minor adjustments, lubrication, wheel alignment and tire rotation unless such services are provided as part of a coverable warranty repair instance.
- Normal maintenance items including but not limited to lubricants, light bulbs, and batteries are NOT warranted.
- Lamar Trailers may request documentation on verifying the required maintenance had been performed.

1.4) Limitations

This Limited Warranty applies to a Lamar Trailer that HAS been registered and normally operated in the United States or Canada.

The buyer's sole and exclusive remedy, and Lamar Trailers, Inc.'s sole obligation under this Limited Warranty is the repair or replacement of covered defective parts at its factory or by an authorized dealer, as determined by Lamar, subject to the terms of this Limited Warranty. Repairs performed elsewhere require prior written approval.

Warranty claims must include clear photographs of the entire trailer and the suspected failure areas prior to repair. All repairs must be pre-approved. Unauthorized repairs may be denied or only partially reimbursed at Lamar Trailers, Inc.'s sole discretion, with reimbursement limited to reasonable and customary labor and material costs.

Repairs without prior approval are not permitted except in emergency situations necessary to prevent further damage or address a safety risk. In the event of an emergency where immediate repairs are necessary to prevent further damage to the trailer, injury to people, or a safety risk on public roads, the owner or dealer may perform the minimum repair required to make the trailer safe. In such cases, Lamar Trailers, Inc. must be notified within 72 hours, and photo documentation of the original failure and the emergency repair must be submitted. Emergency repairs remain subject to Lamar Trailers, Inc., inspection and determination of coverage. Emergency repair authorization is limited to the maximum work necessary to make the trailer safe and does not constitute approval of warranty coverage or reimbursement.

To the fullest extent permitted by law, Lamar Trailers, Inc. shall not be liable for any incidental or consequential damages, including loss of use, time, or commercial loss.

1.5) Warranty Void

Lamar Trailers, Inc. is not responsible for damages caused by abuse, misapplication, or negligence of a trailer or any of its individual component parts. Loads exceeding the gross vehicle load rating indicated on the product's certificate plate will invalidate and void all warranties. Any repairs, alterations, welding, or structural modifications to Lamar Trailers Inc. products without the express written consent and prior knowledge of Lamar Trailers, Inc. will void manufacturer's warranty.

Structural damage including, but not limited to, bent frames, twisted frames, bowed main rails, damaged crossmembers, cracked frame welds, or deformation of the trailer are generally caused by overloading, improper load distribution, impact damage, or misuse of the trailer and are not covered unless the claimant provides evidence, or Lamar's inspection confirms, that the condition was directly caused by a covered defect in materials or workmanship.

The trailer owner is responsible for ensuring that the trailer is not loaded beyond the Gross Vehicle Weight Rating (GVWR) and that cargo is properly distributed across the trailer frame. Damage resulting from improper loading, concentrated loads, or uneven weight distribution is not covered under this warranty. Damage resulting from improper loading, unloading, securement, or handling of cargo, including damage caused by third parties or equipment during such operations, is not covered under this warranty.

1.6) Transportations Costs Excluded

Lamar Trailers, Inc. will not be held responsible for any trailer transportation costs to and/or from an authorized dealer, the Lamar Trailers, Inc. factory or an approved repair facility. These responsibilities lie with the trailer owner.

1.7) Disclaimers

THIS LIMITED WARRANTY IS EXPRESSLY GIVEN IN PLACE OF ALL OTHER REPRESENTATIONS AND WARRANTIES TO THE FULLEST EXTENT PERMITTED BY LAW. LAMAR TRAILERS, INC. MAKES NO REPRESENTATION OR WARRANTY OF ANY KIND OR TYPE, EXPRESS OR IMPLIED WITH RESPECT TO LAMAR TRAILERS, INC. WHETHER AS TO MERCHANTABILITY, FITNESS OF A PARTICULAR PURPOSE OR ANY OTHER MATTER. NO PARTY, INCLUDING AN AUTHORIZED LAMAR TRAILERS, INC. DEALER, IS AUTHORIZED TO MAKE FURTHER ADDITIONAL WARRANTIES ON BEHALF OF LAMAR TRAILERS, INC. LAMAR TRAILERS, INC. MAKES NO OTHER IMPLIED OR EXPRESS WARRANTIES. THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND SUCH AS STATED.

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, LAMAR TRAILERS, INC. SHALL NOT BE LIABLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING LOSS OF USE, LOSS OF TIME, LOST PROFITS, LOST REVENUE, COMMERCIAL LOSS, SUBSTITUTE EQUIPMENT COSTS, TOWING VEHICLE DAMAGE, CARGO DAMAGE, OR DAMAGE TO OTHER PROPERTY, WHETHER FORESEEABLE OR UNFORESEEABLE.

Lamar Trailers, Inc. makes no other implied or express warranties. There are no other warranties which extend beyond such as stated.

Lamar Trailers, Inc. reserves the right to make changes to trailers built and/or sold by Lamar Trailers, Inc. and its Authorized Lamar Trailers Dealers at any time without incurring any obligation to make the same or similar changes to trailers previously built or sold.

This warranty applies solely to the trailer and its components. Under no circumstances shall the manufacturer be liable for damage to any towing vehicle or other property. Damage resulting from improper towing, hitching, loading, operation, or user error is expressly excluded.



Unless applicable state law provides otherwise, all other liabilities or obligations, including incidental, consequential, or contingent damages arising out of the failure or any part to operate properly are excluded. This includes but is not limited to damages resulting from loss of use, inconvenience, loss of time, commercial loss, lost profits, or any other damage, whether specific or general, foreseen or unforeseen. This excludes damage to cargo, towing vehicles, other property, downtime, lost revenue, and substitute equipment costs to the fullest extent permitted by law. This exclusion does not apply to damages that may not be excluded or limited under applicable law.

Some rights, remedies, warranties, or limitations may not be excluded, limited, or waived under applicable law. This Limited Warranty applies only to the fullest extent permitted by applicable law and does not limit any right that cannot lawfully be limited or waived.

1.8) Dealer Responsibilities

Responsibility for submitting any claim to the manufacturer under this Limited Warranty lies with authorized Lamar Trailers, Inc. dealers. Responsibility to register trailer under this Limited Warranty within a timely manner.

Within 10 days after noticing a potential issue with a Lamar Trailer, Inc. trailer, the end user must return the trailer for inspection to your Lamar Trailers, Inc. authorized dealer.

If the dealer is not capable of repairing the problem free of charge and the end user wishes to file a warranty claim under this warranty, the dealer must contact Lamar Trailers, Inc. within 15 days of being made aware of the original defect.

The Dealer must receive preapproval by a Warranty Repair Estimate form that is filled out; photographic evidence of the damages or suspect areas of the Lamar trailer must be included.

Lamar Trailers, Inc. will acknowledge receipt to the Dealer and the claimant with a Support Issue number (SI#) and depending on the case and coverage and will approve or decline.

If needed, a request may be made to send defective parts via prepaid shipping to Lamar Trailers, Inc. to verify and qualify the claimant for reimbursement and/or replacement under this limited warranty. If request is made, defective parts must be sent within 30 days of the approval date to qualify for reimbursement and/or replacement.

Lamar Trailers, Inc. reserves the right to inspect the trailer, the failed component and any relevant supporting evidence to approve or deny any warranty claim. The owner and dealer shall make the trailer available for inspection upon reasonable notice. Prior repairs, alterations, or attempts to resolve the issue may obscure the cause of failure may be ground for claim denial.

Lamar Trailers, Inc. reserves the right not to pay an unreasonable cost for replacement or repair of defects to a Lamar Trailers, Inc. trailer. At the discretion of Lamar Trailers, Inc., reasonable reimbursement or needed parts for any authorized work performed under the terms of this limited warranty may be established.



Late notice, failure to preserve evidence, unauthorized repair, or failure to provide requested parts as required under this policy may result in denial where Lamar's ability to inspect, verify, or determine coverage is impaired.

1.9) Transferability of Warranty

The structural/frame warranty is transferable; all component warranties are non-transferable.

Transfer is not automatic and must be submitted to Lamar Trailers, Inc. within thirty (30) days of purchase, including a bill of sale and full VIN. Coverage continues from the original purchase date and is not extended.

As a condition of transfer, the trailer must be free of pre-existing structural damage. Any damage, wear, or condition existing prior to transfer is not covered. Lamar Trailers, Inc. reserves the right to determine pre-existing conditions based on inspection, photos, or service history and may require inspection documentation and/or photos.

Damage resulting from misuse, overloading, accidents, or improper maintenance is not covered, regardless of when it occurred.

1.10) Applicable Law and Disputes:

The rights and obligations of the parties under this Limited Warranty shall be interpreted and governed in all respects in accordance with the laws of the State of Texas, USA (without regard to the conflict of law principals of the State), including all matters of construction, validity, and performance regardless of the location of the Product. Any dispute arising out of or relating to this Limited Warranty which is not resolved by the parties informally shall be brought exclusively in the state or federal courts having jurisdiction over Lamar County, Texas, USA, and each party consents to personal jurisdiction and venue in those courts, to the fullest extent permitted by law.

To file a claim, visit any authorized Lamar Trailers dealer. For questions or concerns:

Email: Warranty@LamarTrailers.com

Phone: 903-782-9333.